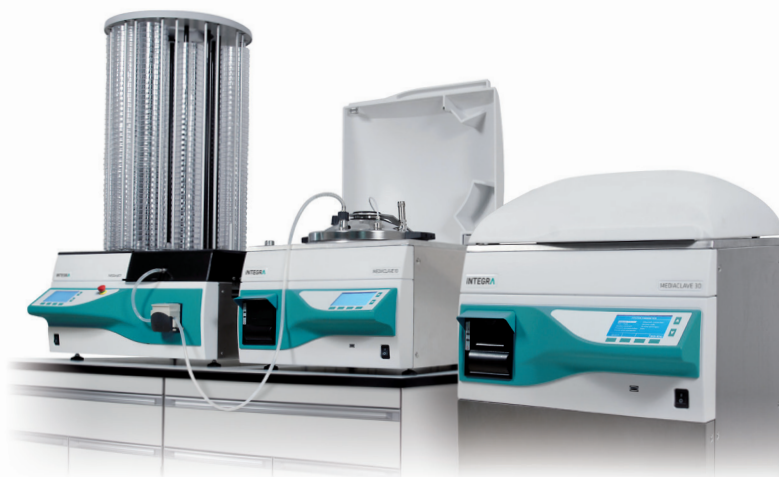


INTEGRA

Choose the right service for your MEDIACLAVE and MEDIAJET

INTEGRA strongly recommends **annual Preventative Maintenance** of MEDIAJET. This service is mandatory for MEDIACLAVE. The maintenance by qualified INTEGRA technicians ensures:

- Safe operation of the instrument ✓
- Confidence for on-demand use of the system ✓
- Long device life time ✓



Depending on your needs, choose between two on-site service options for your instrument.

BASIC Preventative Maintenance

The BASIC program comprises annual maintenance of the instrument in your laboratory. The service will improve equipment reliability and guarantee performance within INTEGRA's original manufacturing specifications.

PLATINUM Preventative Maintenance

The PLATINUM program includes the same annual maintenance as the BASIC program. Additionally, subscribers to the PLATINUM program profit from a **true worry free package** that covers all repair costs that may occur during the year with priority reaction time.

Service contents

	BASIC	PLATINUM
Preventative maintenance of one instrument	✓	✓
Operational and safety functions test, mechanical and electrical parts check, inspection for wear	✓	✓
Detailed documentation of preventative maintenance with checklist	✓	✓
Firmware update if available and requested	✓	✓
Test run with temperature calibration (MC) / Test run with position alignment (MJ)	✓	✓
Maintenance sticker for the instrument	✓	✓
Parts and labor for repairs and exchange of worn parts on instrument included	–	✓
Priority service at any malfunction, including repair	–	✓
One year warranty applied from date of contract, including material and labor for repair	–	✓

Order information Preventative Maintenance on-site

	BASIC	PLATINUM
MEDIACLAVE preventative maintenance program	999130	999131
MEDIAJET preventative maintenance program	999140	999141

Please note:

- For safety reasons MEDIACLAVE requires service intervals of 1 year or 1000 cycles, whichever occurs first.
- Instruments must be new or in full working condition before entering a PLATINUM contract.
- PLATINUM contracts are only available for instruments up to 10 years old or less than 10'000 MEDIACLAVE cycles.



INTEGRA Biosciences AG
7205 Zizers, Switzerland
T +41 81 286 95 30
F +41 81 286 95 33
info@integra-biosciences.com

INTEGRA Biosciences Corp.
Hudson, NH 03051, USA
T +1 603 578 5800
F +1 603 577 5529
info-us@integra-biosciences.com

INTEGRA Biosciences Ltd.
Thatcham, Berks RG19 4EP, UK
T: +44 1635 797000
F: +44 1635 797001
info-uk@integra-biosciences.com



www.integra-biosciences.com

INTEGRA